Company Tracking Number: 1237-96 (9/07)

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number: /

## Filing at a Glance

Company: Unum Life Insurance Company of America

Product Name: Individual Long Term Care SERFF Tr Num: UNUM-125304754 State: ArkansasLH TOI: LTC03I Individual Long Term Care SERFF Status: Closed State Tr Num: 37060

Sub-TOI: LTC03I.001 Qualified Co Tr Num: 1237-96 (9/07) State Status: Filed-Closed Filing Type: Form Co Status: Reviewer(s): Harris Shearer

Author: Jason Sirois Disposition Date: 03/27/2008

Implementation Date:

Group Market Type:

Date Submitted: 09/26/2007 Disposition Status: Filed

Implementation Date Requested: On Approval

State Filing Description:

### **General Information**

Project Name: Status of Filing in Domicile: Pending

Project Number:

Requested Filing Mode: Review & Approval

Explanation for Combination/Other:

Submission Type: New Submission

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Group Market Size:

Overall Rate Impact:

Filing Status Changed: 04/23/2008
State Status Changed: 04/23/2008
Deemer Date:

Filing Description:

Please refer to the cover letter. Thank You

Corresponding Filing Tracking Number:

# **Company and Contact**

#### **Filing Contact Information**

Jason Sirois, Senior Contract Analyst jsirois@unum.com
2211 Congress Street (207) 575-0986 [Phone]
Portland, ME 04122 (423) 209-3616[FAX]

Company Tracking Number: 1237-96 (9/07)

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number: /

### **Filing Company Information**

Unum Life Insurance Company of America CoCode: 62235 State of Domicile: Maine 2211 Congress Street Group Code: 416 Company Type: L&H Portland, ME 04122 Group Name: State ID Number:

(207) 575-2211 ext. [Phone] FEIN Number: 01-0278678

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Company Tracking Number: 1237-96 (9/07)

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number: /

## **Filing Fees**

Fee Required? Yes
Fee Amount: \$20.00
Retaliatory? No

Fee Explanation:

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Unum Life Insurance Company of America \$20.00 09/26/2007 15810498

Company Tracking Number: 1237-96 (9/07)

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number:

## **Correspondence Summary**

### **Dispositions**

StatusCreated ByCreated OnDate SubmittedFiledHarris Shearer04/23/200804/23/2008

### **Amendments**

Item	Schedule	Created By	Created On	Date Submitted
Deemer Letter	Supporting Document	Jason Sirois	03/27/2008	03/27/2008

Company Tracking Number: 1237-96 (9/07)

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number: /

## **Disposition**

Disposition Date: 03/27/2008

Implementation Date:

Status: Filed

Comment: Filing has been reviewed and is approved as of the Deemed Date in your letter.

Rate data does NOT apply to filing.

Company Tracking Number: 1237-96 (9/07)

TOI: LTC03I Individual Long Term Care Sub-TOI: LTC03I.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number: /

Item Type	Item Name	Item Status	Public Access
Supporting Document	Certification/Notice		Yes
Supporting Document	Application		Yes
Supporting Document	Health - Actuarial Justification		Yes
Supporting Document	Outline of Coverage		Yes
Supporting Document	Cover Letter		Yes
Supporting Document	Deemer Letter		Yes
Form	Individual Long Term Care Personal		Yes
	Worksheet		

Company Tracking Number: 1237-96 (9/07)

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number: /

**Amendment Letter** 

Amendment Date:

Submitted Date: 03/27/2008

Comments:
Deemer Letter
Changed Items:

**Supporting Document Schedule Item Changes:** 

**User Added -Name: Deemer Letter** 

Comment:

AR Deemer Letters.pdf

Company Tracking Number: 1237-96 (9/07)

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number: /

### Form Schedule

**Lead Form Number:** 1237-96 (9/07)

Review	Form	Form Ty	pe Form Name	Action	Action Specific	Readability	Attachment
Status	Number				Data		
	1237-96	Other	Individual Long Te	erm Initial		0	1237-96 _9-
	(9/07)		Care Personal				07_ clean
			Worksheet				form.pdf
							1237-96 _9-
							07_ with
							underlined
							changes.pdf
							0.10.1.900



per month or \$

per vear.



Premium Information

### **Long Term Care Personal Worksheet**

The premium for the coverage you are considering will be \$

People buy long term care insurance for many reasons. Some don't want to use their own assets to pay for long term care. Some buy insurance to make sure they can choose the type of care they get. Others don't want their family to have to pay for care or don't want to go on Medicaid. However, long term care insurance may be expensive and may not be right for everyone.

By state law, the insurance company must fill out part of the information on this worksheet and ask you to fill out the rest to help you and the company decide if you should buy this policy.

Type of Policy: This is a guaranteed renewable policy.				
<b>Right to Increase Premiums:</b> The company has the right to increase premiums on this policy form in the future, provided it raises rates for all policies in the same class in this state.				
Rate Increase History: Unum Life Insurance Company of America has sold long term care insurance since 1988; the Advantage I (LTC94, et al.) policy series has been sold since 1994, and the Advantage Plus (LTC99, et al.) policy series has been sold since 1999. [Unum Life Insurance Company of America has raised premium rates on the LTC94 and LTC94Q forms in the last ten years.] Following is a summary of the rate increases:				
Policy Form Years Available for Sale Year of Rate Increase Total Percentage Rate Increase				
[LTC94 1994-2003 2006 and 2007 0-30% (varies by state) LTC94Q 1997-2003 2006 and 2007 0-30% (varies by state)]				
If you are not sure what policy form you have, look at the policy form identified on the lower left side of the policy face page.				
Income, Savings and Investments				
Do you choose to complete the questions below related to your income, savings and investments?  Solution Statement on the following page)				
Questions Related to Your Income				
How will you pay each year's premium? □My Income □ My Savings/Investments □ My Family Will Pay				
You should consider whether you could afford to keep this policy if the premiums went up, for example, by 20%?				
What is your annual income? ☐ Under \$10,000 ☐ \$10-19,999 ☐ \$20-29,999 ☐ \$30-39,999 ☐ \$40-50,000 ☐ Over \$50,000				
How do you expect your income to change over the next 10 years?  ☐ No change ☐ Increase ☐ Decrease				
If you will be paying premiums with money received only from your income, a rule of thumb is that you may not be able to afford this policy if the premiums will be more than 7% of your income.				
Will you buy inflation protection? ☐ Yes ☐ No				
If not, how you will pay for the difference between future costs and your daily benefit amount? ☐ From My Income ☐ From My Savings/Investments ☐ My Family Will Pay				
The national average annual cost of a private room in a nursing home in 2006 was \$70,900 <sup>1</sup> , but this figure varies across the country. In ten years the national average cost would be about \$115,489 if costs increase 5% annually.				
What elimination period are you considering? Number of days: for that period of care.				
How are you planning to pay for your care during the elimination period? ☐ From My Income ☐ From My Savings/Investments ☐ My Family Will Pay				

<sup>&</sup>lt;sup>1</sup> Georgetown University, Long-Term Care Financing Project, "National Spending for Long-Term Care Fact Sheet, "January 2007.

Long Term Care Personal Worksheet - Continued				
Questions Related to Your Savings and Investments				
Not counting your home, about how much are all of your assets (your savings and investments) worth? ☐ Under \$20,000 ☐ \$20-29,999 ☐ \$30-50,000 ☐ Over \$50,000				
How do you expect your assets to change over the next ten years? ☐ No change ☐ Increase ☐ Decrease				
If you are buying this policy to protect your assets and your assets are less then \$30,000, you may wish to consider other options for financing your long term care.				
Disclosure Statement				
(Please check one)				
☐ The answers to the questions above describe my financial situation.				
OR ☐ I choose not to complete this information.				
(This box must be checked)				
☐ I acknowledge that the carrier and/or its producer (below) has reviewed this form with me including the premium, premium rate increase history, and potential for premium increases in the future. I understand the above disclosures. I understand that the rates for this policy may increase in the future.				
(Complete if applicable)  I have been advised that this policy does not seem to be suitable for me. However, I still				
want the company to consider my application.				
Signature of Applicant: Date:				
(If a producer is assisting you in completing this Personal Worksheet, please have him/her sign below)				
☐ I explained to the applicant the importance of completing this information.				
Signature of Producer: Date:				
Producer Printed Name:				
Signature of Applicant: Date:				

The company may contact you to verify your answers.



### **Long Term Care Personal Worksheet**

People buy long term care insurance for many reasons. Some don't want to use their own assets to pay for long term care. Some buy insurance to make sure they can choose the type of care they get. Others don't want their family to have to pay for care or don't want to go on Medicaid. However, long term care insurance may be expensive and may not be right for everyone.

By state law, the insurance company must fill out part of the information on this worksheet and ask you to fill out the rest to help you and the company decide if you should buy this policy.

Premium Information				
The premium for the coverage you are considering will be \$ per month or \$ per year.				
Type of Policy: This is a guaranteed renewable policy.				
<b>Right to Increase Premiums:</b> The company has the right to increase premiums on this policy form in the future, provided it raises rates for all policies in the same class in this state.				
Rate Increase History: Unum Life Insurance Company of America has sold long term care insurance since 1988; the Advantage I (LTC94, et al.) policy series has been sold since 1994, and the Advantage Plus (LTC99, et al.) policy series has been sold since 1999. [Unum Life Insurance Company of America has raised premium rates on the LTC94 and LTC94Q forms in the last ten years.] Following is a summary of the rate increases:				
Policy Form Years Available for Sale Year of Rate Increase Total Percentage Rate Increase  [LTC94 1994-2003 2006 and 2007 0-30% (varies by state)  LTC94Q 1997-2003 2006 and 2007 0-30% (varies by state)  If you are not sure what policy form you have, look at the policy form identified on the lower left side of				
the policy face page.				
Income, Savings and Investments				
Do you choose to complete the questions below related to your income, savings and investments?  Solution    Soluti				
Questions Related to Your Income				
How will you pay each year's premium? ☐My Income ☐ My Savings/Investments ☐ My Family Will Pay				
You should consider whether you could afford to keep this policy if the premiums went up, for example, by 20%?				
What is your annual income? ☐ Under \$10,000 ☐ \$10-19,999 ☐ \$20-29,999 ☐ \$30-39,999 ☐ \$40-50,000 ☐ Over \$50,000				
How do you expect your income to change over the next 10 years?  ☐ No change ☐ Increase ☐ Decrease				
If you will be paying premiums with money received only from your income, a rule of thumb is that you may not be able to afford this policy if the premiums will be more than 7% of your income.				
Will you buy inflation protection? ☐ Yes ☐ No				
If not, how you will pay for the difference between future costs and your daily benefit amount? ☐ From My Income ☐ From My Savings/Investments ☐ My Family Will Pay				
The national average annual cost of a private room in a nursing home in 2006 was \$70,900 1, but this figure varies across the country. In ten years the national average cost would be about \$115,489 if costs increase 5% annually.				
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<sup>1</sup> Georgetown University, Long-Term Care Financing Project, "National Spending for Long-Term Care Fact Sheet," January 2007.				

Long Term Care Personal Worksheet - Continued				
Questions Related to Your Savings and Investments				
Not counting your home, about how much are all of your assets (your savings and investments) worth? ☐ Under \$20,000 ☐ \$20-29,999 ☐ \$30-50,000 ☐ Over \$50,000				
How do you expect your assets to change over the next ten years? ☐ No change ☐ Increase ☐ Decrease				
If you are buying this policy to protect your assets and your assets are less then \$30,000, you may wish to consider other options for financing your long term care.				
Disclosure Statement				
(Please check one)				
☐ The answers to the questions above describe my financial situation.				
OR ☐ I choose not to complete this information.				
(This box must be checked)				
☐ I acknowledge that the carrier and/or its producer (below) has reviewed this form with me including the premium, premium rate increase history, and potential for premium increases in the future. I understand the above disclosures. I understand that the rates for this policy may increase in the future.				
(Complete if applicable)  I have been advised that this policy does not seem to be suitable for me. However, I still				
want the company to consider my application.				
Signature of Applicant: Date:				
(If a producer is assisting you in completing this Personal Worksheet, please have him/her sign below)				
☐ I explained to the applicant the importance of completing this information.				
Signature of Producer: Date:				
Producer Printed Name:				
Signature of Applicant: Date:				

The company may contact you to verify your answers.

Company Tracking Number: 1237-96 (9/07)

TOI: LTC03I Individual Long Term Care Sub-TOI: LTC03I.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number: /

## **Rate Information**

Rate data does NOT apply to filing.

Company Tracking Number: 1237-96 (9/07)

TOI: LTC03I Individual Long Term Care Sub-TOI: LTC03I.001 Qualified

Product Name: Individual Long Term Care

Project Name/Number:

## **Supporting Document Schedules**

Satisfied -Name: Certification/Notice 09/26/2007

**Review Status:** 

09/26/2007

09/26/2007

Comments: Attachment: AR Flesch.pdf

**Review Status:** Application

**Bypass Reason:** N/A

Comments:

Bypassed -Name:

**Review Status:** Health - Actuarial Justification Bypassed -Name: 09/26/2007

N/A as rates are not being filed **Bypass Reason:** 

**Comments:** 

**Review Status:** 

Bypassed -Name: Outline of Coverage

N/A **Bypass Reason:** 

**Comments:** 

**Review Status:** 

Cover Letter Satisfied -Name: 09/26/2007

Comments: Attachment:

UA PW Filing Letter.pdf

**Review Status:** 

Satisfied -Name: Deemer Letter 03/27/2008

**Comments: Attachment:** 

AR Deemer Letters.pdf

# Name of Company: <u>Unum Life Insurance Company of America</u>

This is to certify that the forms listed below meet the minimum score required by the Flesch Reading Ease Test.

Form and Form Number to which the Certification is Applicable

<u>Form</u>	Form No.	Flesch Score
Personal Worksheet	1237-96 (9/07)	55.4

Maney Julnson
Officer's Name

Vice President Officer's Title

Date: September 26, 2007





September 26, 2007

ARKANSAS INSURANCE DEPARTMENT LIFE & HEALTH DIVISION 1200 W 3RD ST LITTLE ROCK AR 72201-1904

RE: Unum Life Insurance Company of America

NAIC #565-62235 FEIN #01-0278678

Individual Long Term Care Insurance Personal Worksheet 1237-96 (9/07)

#### Dear Commissioner Bowman:

Enclosed for your consideration and approval is personal worksheet form number 1237-96 (9/07). This form is intended to replace personal worksheet form number 1237-96, approved on January 1, 2000. I have included two copies of the form, the first which is underlined to reflect the changes made to the form and the second which is a clean form.

We updated the Rate Increase History section and cost of care statistic. We request the bracketed text within the Rate Increase History section of the personal worksheet to be considered variable. The bracketed sentence "Unum Life Insurance Company of America has raised premium rates on the LTC94 and LTC94Q forms in the last ten years." will vary only to the extent another bracketed sentence in the NAIC LTC Model Regulation Appendix B becomes appropriate. Within the rate increase listing, the format will not change, but a policy form/rate increase may be added in the future identifying policy form number, years available for sale, year of rate increase and percent of rate increase. Should any additional explanatory information be added, we will submit a revised copy for approval.

Your prompt review and consideration are appreciated. Please feel free to contact me if you should have any questions regarding this submission. I can be reached at (800) 974-2266 ext. 50986 or FAX (423) 209-3616.

Sincerely,

Jason L. Sirois

Senior Contract Analyst

Jan L Livais

Unum Life Insurance Company of America



March 27, 2008

State of Arkansas Department of Insurance 1200 West Third Street Little Rock, AR 72201-1904

Re: Unum Life Insurance Company of America

NAIC #565-62235 FEIN #01-0278678

Individual Long Term Care Insurance Personal Worksheet 1237-96 (9/07)

### Dear Commissioner Bowman:

Please be advised that we are deeming the above captioned filing approved effective March 27, 2008. This form is intended to replace personal worksheet form number 1237-96, approved on January 1, 2000.

Form #	Form Description	Form Type	Replaces Form #
1237-96 (9/07)	Long Term Care Personal	Personal	1237-96
	Worksheet	Worksheet	

We would like you to consider the sources and statistical information as "bracketed" or "variable" text that can be updated or removed to reflect the most up-to-date sources without being refiled. Should revisions be made to the body of this material, we will refile for approval with your department.

Thank you for your attention to this filing. If you should have any questions, please feel free to write or contact me at 1-800-974-2266 X50986, via fax at (207) 575-2717 or email <a href="mailto:jsirois@unumprovident.com">jsirois@unumprovident.com</a>.

Sincerely,

Jason L. Sirois

Senior Contract Analyst

Jam & Liver

Long Term Care Contracts & Compliance